



LHS ARENA



ASTROTURF MINI STADIUM
A Unit of Lighthouse School
UDYAM REGISTRATION NUMBER UDYAM-MN-11-0000474
BUSINESS LICENSE NO : SH-ADC 1107

CASHBACK OFFER ON 5 BOOKINGS

dated 16th October 2024

Effective From: 6th November 2024

Valid Until: Further Notice

NB: It is mandatory for players/teams to register. A one-time registration and processing fee of ₹100 is applicable for registration. Players and Teams may register at <https://pages.razorpay.com/registrationlhsarena>

INTRODUCTION

Taking into account the feedback and issues faced by our players, and to ensure brand loyalty while offering discounts to our regular players, LHS Arena is pleased to introduce the "**Book 5, Get 1 Cashback**" offer. This initiative is designed to reward our committed players with more value for their bookings. Our partner company, Dayschedule, is currently working on a **multi-booking option** to streamline the process further, which is expected to be ready by early next year. Until then, we invite you to take advantage of this offer to enjoy savings on your regular sessions.

TERMS AND CONDITIONS OF CASHBACK/REFUND OFFER

Minimum Bookings Requirement:

- A minimum of 5 confirmed bookings in the same category (Floodlight, Twilight, or Daylight) must be made within the same calendar month, effective from 6th November 2024 until further notice.

Cashback Process:

- Upon completion of the 5th booking, a cashback or full refund for 1 Booking will be applied based on the booking category and current hourly charges (Floodlight, Twilight, or Daylight).
- Cashback will be processed within 2 working days after the 5th booking is completed.
- The refund will be credited via UPI or Cash to the Number/Team/Individual from which/whom the booking was made.
Example: If the Red Devils Team completes their 5th (Twilight) booking in November using UPI number 7085***33 on 15th November 2024 at 05:00 PM, a refund amount of ₹1200 (for Twilight booking) will be credited to UPI number 7085***33 latest by 05:00 PM on 17th November 2024. In case of Bank or network failure, cash refund will be issued from the School Office during normal working hours.

Booking Criteria:

- All bookings must be made using the **same REGISTERED mobile number and email ID** to be eligible. Booking category and charges cannot be mixed up into Floodlight, Twilight, Daylight. It must be of one category only.

Monthly Validity:

- This offer is valid only for bookings made within a single calendar month and cannot be carried over to the next month.

Non-Transferability:

- The offer is non-transferable and applies solely to the individual or team using the registered mobile number and email ID.

Booking Changes or Cancellations:

- If a booking is canceled, it will not be eligible for the offer, and a new booking must be made to retain eligibility.
- Rescheduled bookings within the same calendar month will still be eligible for the cashback offer.

Disputes and Technical Issues:

- In case of any disputes or technical issues, the decision of LHS Arena management, in coordination with Dayschedule/Razorpay, will be final and binding.

Management Rights:

- LHS Arena reserves the right to modify, suspend, or cancel this offer at any time, with prior notice of 07 days.

LHS Arena Management
dated 16th October 2024